IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re United States Patent Application of:		Docket No.:	4280-108
Applicants:	ANTILLI, Davide	Conf. No.:	1628
Application No.:	10/549,392	Art Unit:	2614
Date Filed:	September 14, 2005	Examiner:	Phung-Hoang J. Nguyen
Title:	SYSTEM AND METHOD FOR THE ESTABLISHMENT OF A CONNECTION BETWEEN A CONTACT REQUESTER AND A COMMUNICATIONS CENTER	Customer No.:)))	23448

CERTIFICATE OF EFS FILING

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on **June 2, 2009**. /steven j. hultquist/

RESPONSE TO DECEMBER 2, 2008 FINAL OFFICE ACTION FOR U.S. PATENT APPLICATION NO. 10/549,392; PETITION UNDER 37 CFR 1.136 FOR THREE MONTHS EXTENSION OF TIME; SUBMISSION OF REQUEST FOR CONTINUED EXAMINATION; AND SUBMISSION OF DECLARATION UNDER 37 CFR 1.132 OF DAVIDE ANTILLI AND CHRIS NEWHAM

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

This responds to the December 2, 2008 Final Office Action in the above-identified application.

The time for responding to the December 2, 2008 Office Action without extension was set at three months, or March 2, 2009. Applicants hereby request a three month extension of time under 37 CFR § 1.136 to extend the deadline for response to June 2, 2009. Payment of the \$555

small entity fee specified in 37 CFR § 1.17(a) is being paid by online credit card authorization at the time of EFS filing of this response.

Please amend the claims of the above-identified patent application as set out in **Section I** (Amendments to the Claims) hereof.

Remarks concerning the amendments to the claims and the substance of the December 2, 2008 Office Action are set out in **Section II** (**Remarks**) hereof.

A Request for Continued Examination is being filed concurrently herewith.